



# Flowcharting

## Contents

	Page
<b>1. <u>Introduction</u></b>	
General	13
Methodology	13
CRSA	14
<b>2. <u>Initial Steps</u></b>	
General	23
Steps	23
Knowledge of the business	24
Segmentation	24
Assignment of Importance	25
Cross-link with other Segments	25
Obtaining information	26
<b>3. <u>Collection of information</u></b>	
General	33
Steps	33
Collection of information	33
Requirements	33
Methodology - steps	34
<b>4. <u>Methodology</u></b>	
General	43
Recording of information	44
Flowcharting	44
Walk through tests	44
Use and meaning of symbols	44
Simple examples	47
Performance of walk through tests	410
<b>5. <u>Tool for CRSA (Control &amp; Risk Self Assessment)</u></b>	
General	53
Control Points	53
Identification of Controls	54
Weaknesses	56



## Flowcharting

### Contents

	Page
6. <u>Tool for ROI (Reengineering Organisational Infrastructure)</u>	
General	63
Efficiency	63
Effectiveness	63
Economy	64
ROI	64
7. <u>Appendix I – Exercises</u>	
8. <u>Appendix II – Answers to exercises</u>	
9. <u>Appendix III –</u>	